10-9-2013

UC Agenda 2013-10-09

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UNIVERSITY COUNCIL AGENDA
Wednesday, October 9, 2013, 3 p.m.
Holmes Student Center Sky Room

I. CALL TO ORDER

II. ADOPTION OF THE AGENDA

III. APPROVAL OF THE MINUTES OF THE SEPTEMBER 18, 2013 MEETING –

IV. PRESIDENT’S ANNOUNCEMENTS

A. Ombudsperson Annual Report (Bylaws, Article 19.1) – Sarah Klaper – Pages 3-13

B. Enrollment Report –
   Eric Weldy, Vice President for Student Affairs and Enrollment Management

V. CONSENT AGENDA

VI. REPORTS FROM COUNCILS, BOARDS AND STANDING COMMITTEES

A. FAC to IBHE – Sonya Armstrong – report – Page 14

B. BOT Academic Affairs, Student Affairs and Personnel Committee – Dan Gebo and Andy Small – no report

C. BOT Finance, Facilities, and Operations Committee – Alan Rosenbaum and Greg Waas – no report

D. BOT Legislation and External Affairs Committee – Deborah Haliczer and Rosita Lopez – no report

E. BOT Compliance, Audit, Risk Management and Legal Affairs Committee – Deborah Haliczer and Alan Rosenbaum – no report

F. BOT – Alan Rosenbaum – report – Page 15

G. Academic Policy Committee – Sean Farrell, Chair – no report

H. Resources, Space and Budgets Committee – Paul Carpenter, Chair – report – Pages 16-17

I. Rules and Governance Committee – Jeff Kowalski, Chair – no report

J. University Affairs Committee – Bill Pitney, Chair – no report
K. Student Association – Jack Barry, President – report

L. Operating Staff Council – Andy Small, President – no report

M. Supportive Professional Staff Council – Deborah Haliczer, President – report – Page 18

N. University Benefits Committee – Deborah Haliczer, Chair – report – Pages 19-20

O. Elections and Legislative Oversight Committee – Abhijit Gupta, Chair

VII. UNFINISHED BUSINESS

VIII. NEW BUSINESS

IX. COMMENTS AND QUESTIONS FROM THE FLOOR

X. INFORMATION ITEMS

A. Alternate Policy – Page 21
B. Minutes, Academic Planning Council
C. Minutes, Admissions Policies and Academic Standards Committee
D. Minutes, Athletic Board
E. Minutes, Campus Security and Environmental Quality Committee
F. Minutes, Committee on Advanced Professional Certification in Education
G. Minutes, Committee on the Improvement of Undergraduate Education
H. Minutes, Committee on Initial Teacher Certification
I. Minutes, Committee on the Undergraduate Academic Experience
J. Minutes, Committee on the Undergraduate Curriculum
K. Minutes, General Education Committee
L. Minutes, Honors Committee
M. Minutes, Operating Staff Council
N. Minutes, Supportive Professional Staff Council
O. Minutes, Undergraduate Coordinating Council
P. Minutes, University Assessment Panel
Q. Minutes, University Benefits Committee

XI. ADJOURNMENT
Northern Illinois University

OFFICE OF THE OMBUDSPERSON

ANNUAL REPORT

May 16, 2012—May 15, 2013

Sarah Klaper, J.D.
University Ombudsperson
Acknowledgments

The Office of the Ombudsperson experienced a “year of transition” in 2012-13, and several people have been essential in that transition. First and foremost, Ms. Karola Smith has lent her considerable knowledge, experience on campus, discretion, honesty, and sense of humor to the continuing success of this office. Ms. Smith is not only the calming presence at the front desk fielding calls and intakes, she has also been a force of organization and reorganization to make the entire office best able to work efficiently and effectively with the campus community. I feel incredibly fortunate that I work with Ms. Smith and that she is here to make this Office “go.”

In 2012-13, the Office was lucky to work with two outstanding graduate assistants, Matt Bauer and Alyssa Harmon. Matt already had a year of experience in his position, and he was an extremely helpful resource for all of us who were new and orienting to campus. Both he and Alyssa worked directly with undergraduate students throughout the year, performed numerous types of outreach regarding the Office and other campus resources, performed legal research and policy analysis, and acted as back up at the front desk and with administrative tasks as necessary. They were also a great sounding board, providing the student perspective on a variety of policies and procedures, events, and campus happenings. Matt has now graduated from NIU College of Law, passed the Wisconsin Bar Exam, and is in a private legal practice in Milwaukee, Wisconsin. We wish him the best. Alyssa is continuing in her third year of law school and has moved on from our office to pursue internships and clinical opportunities that will enhance her future career. Any office in which Alyssa works will be lucky to have her.

We would also like to note how much we appreciate the efforts of Dr. Tim Griffin in making himself available to assist with the transitions within the Office. Dr. Griffin has an unparalleled historical knowledge of NIU, and he has been extremely helpful in sharing that information. Even though he has retired, Dr. Griffin is still an active member of the university community, and his heart is clearly with the best interests of the students and employees of NIU.

Finally, we would like to thank all of the faculty, staff, students, and administrators (including the presidents of each of the councils and the heads of the different presidential commissions), who have welcomed the new members of the Office of the Ombudsperson and offered assistance in a myriad of ways. We truly appreciate your willingness to share information, to allow us to attend your meetings, and to work together to address issues and make NIU a place where we can all live, learn, and work together.
The Office of the Ombudsperson

The Office of the Ombudsperson (Office) is a confidential, neutral, and independent resource for conflict resolution at NIU. The Office serves the entire campus community, including faculty, staff, students, and administrators. As a confidential resource, members of the Office neither disclose who visits the Office, nor the content of conversations. The Office maintains the International Ombudsman Association Standards of Practice (http://www.ombudsassociation.org/sites/default/files/IOA_Standards_of_Practice_Oct09.pdf). As such, the only exceptions to confidentiality are for reports of child abuse and neglect (as required by Illinois law), and instances of an imminent risk of serious physical harm. Pursuant to Article 19 of the Bylaws of NIU the University Ombudsperson is a direct report to the President and is evaluated by the University Council.

The Office consists of the University Ombudsperson, an office administrator, and two graduate assistants. While the University Ombudsperson sees all categories of employees and students at NIU, the graduate assistants spend the majority of their time working with undergraduates, doing outreach, and conducting research. In addition to her administrative duties, the office administrator also assists visitors with research and answering questions related to university policy and procedures. She has also been integral in assessing and improving office procedures, including creating desk manuals for the entire office.

When people ask me, “Yes, but what does that all mean? What does your office DO?” I describe it in this fashion. Individuals come to our office with a mix of fairly simple procedural questions, as well as many complex issues that are all balled-up in a big knot. For the fairly simple procedural questions, we are an information clearinghouse for university policies and procedures. We give direction to those individuals with questions about to whom they should address a concern, what office addresses a particular issue, what university policy applies, or the best ways to approach a situation.

For the individuals with the more-complex issues that resemble a big knot, our services are similarly more complex. First, we actively listen to the concerns at hand. Then, we work to unbind the multiple issues that are knotted together so that they are in manageable pieces and do not appear to be so overwhelming to the individual. We then advise the visitor regarding the university policies that apply to each component of the issue, we work with them to develop strategies regarding the options for dealing with the issue, and offer guidance regarding interpersonal communication to best address those concerns.

When discussing options with visitors to the office, those options are extremely fact-specific, but focus on both the informal options for resolution as well as the formal options for resolution. We always start with informal options. However, if necessary to the situation, we will discuss formal options, both internal to the university, as well as options external to the university. In weighing these options, we will discuss with the visitor the pros and cons of each alternative, or the option of using multiple resources simultaneously.

The Office of the Ombudsperson is also characteristically a practical office. If the visitor is incorrect about a university policy, or if the visitor is out of formal processes to deal with the situation, we honestly assess the situation. I joke that we are really good at giving bad news. However, even in giving that “bad news,” we try to give options to the individual on how to move forward. The visitor leaves the office with an action plan in mind to work toward resolution of the issue, or the next best alternative to resolution.
Even though I formerly practiced law in both Illinois and Ohio, in the position of University Ombudsperson, I am not a practicing attorney, and I do not represent the university or visitors to my office as an attorney. I do not give legal advice. I do not advocate for any individual or group. Instead, I work with visitors to develop strategies so that they can advocate for themselves.

The University Ombudsperson is also tasked with identifying trends in conflict across the university community, and informing administrators and governing bodies regarding those issues. The Ombudsperson does not have decision-making authority within the university system and is not a “reporter” for any other office. However, the Ombudsperson will recommend changes to policies and procedures that can in turn improve the university community. In this way, the Office of the Ombudsperson seeks to reduce incidents of conflict and make the NIU experience successful for everyone who works and attends school here.

Notes Regarding This “Year of Transition”
Consistent with a “year of transition,” the data provided this year is fairly different from that provided by this office in past years. Upon entering my position as University Ombudsperson, I determined that in my first year, I would use the same tracking tools and procedures that currently existed in the office. At the same time, I would assess those tools and rework them when time better permitted in the summer. Therefore, we must acknowledge that while the Office of the Ombudsperson used the same tracking tools as used in previous Annual Reports, the individuals using the tools were different. We defined issues in our own fashion, and we worked with the data tracking system in our own way. We can also anticipate that the 2013-14 Annual Report will again be different from this year’s report as we reshape our data tracking for the office throughout this coming year.

This transition year was also different from years past in that a major focus of the office included learning the organizational structure of NIU; learning NIU, state, and federal policies and procedures; and building relationships with individuals and groups across campus. To that end, I have studied federal laws pertaining to higher education, state laws regarding higher education and state employees, the NIU Constitution and Bylaws, Board of Trustees Policies and Procedures, the APPM, HRS policies and employee handbooks, different union contracts, and the undergraduate and graduate catalogs. I also made a tour of campus, meeting leaders of different offices and units on campus with whom I anticipated I would be working most often. For example, I met with the deans of each of the colleges and the library, the provost, the president, most of the vice presidents, the directors of the resource centers, the directors of different administrative and academic offices across campus, and the NIU Police.

In addition, I have attended and participated in the meetings of each of the presidential commissions, the University Council, the Faculty Senate, the Operating Staff Council, and the SPS Council. I also attend committee meetings regarding workplace issues for operating staff and SPS, as well as the AADR Advisory Committee. Attending all of these meetings has been time consuming; however, it has been extremely helpful in getting to know the campus and its issues. This effort afforded me the ability to integrate quickly into the campus community.

Both my graduate assistants and I have also been extremely active in outreach through presentations and as exhibitors at different campus fairs. We have presented to different college councils, to resource centers, in UNIV 101 & 201 classes, in CAHC 211 instructor classes, to Housing and Dining leadership, to Orientation Leaders classes, at the PanHellenic Association, with Faculty Development, and at programs regarding race relations on campus, to name just a few. We also
exhibited at the Wellness Fair, the International Student Fair, and the Transfer Student Fair in spring semester alone. We exhibited at several other fairs in the fall.

My position at NIU began after the CA, TA, and UNIV orientations and TEI trainings had passed in 2012, and I missed those important outreach opportunities for individuals who work with undergraduate students on a regular basis. That timing issue affected the number of undergraduate students who sought services from our office in 2012-13. For 2013-14, I made sure that I participated in all of the orientations and TEI trainings that were available. I am scheduled to do further programming with Faculty Development and HRS, and to provide programming on conflict resolution with some academic units across campus. These presentations and outreach will assist in getting the word about the Office of the Ombudsperson out to the entire campus community.

Trends and Comments

Morale
“Doubts are more cruel than the worst of truths.” -- Moliere

The 2012-13 Academic Year was a challenging one for NIU. Numerous vacancies and anticipated vacancies in leadership positions across campus coupled with ongoing state funding issues, nationwide enrollment/retention issues, negative publicity, student tragedies, and the pension debate deeply affected the entire campus community. The effects were not always immediately apparent, and they sometimes displayed in a ripple effect months later. However, the general attitude of faculty, staff, and students notably diminished as the year progressed from a feeling of “I know that we have had some difficulties, but I still love working/go to school here,” to a sense of frustration and hopelessness in many areas.

Toward the end of the academic year, a sense of optimism seemed to be emerging. The trip to the Orange Bowl gave a big bump to morale. In addition, the campus’ reflection and appreciation for the tenure of President Peters, the naming of President Baker, and President Baker’s immediate activity on campus gave some certainty in an uncertain time. Across campus, people noted a renewed sense of direction that eased the burdens of the year a bit. It is hoped that this sense of direction and clarity will continue through the many initiatives apparent across campus directed at the entire campus community.

Student Concerns
Students continued to access the services of the Office of the Ombudsperson in great numbers throughout 2012-13. Many of the concerns students expressed surrounded dissatisfaction with treatment by faculty and staff. In a time of increasing reliance on tuition dollars instead of state support, a focus on collegiality and transparency in process will be important. Giving students an opportunity for an official process for addressing these types of concerns, such as a student grievance process, would also help students feel as though they have been genuinely heard and that their concerns are being taken seriously.

Faculty and Staff
Faculty and staff also noted dissatisfaction with treatment from colleagues, co-workers, and supervisors, including rudeness, intimidation, and discrimination. Mid-career retention issues appearing to relate simultaneously to career satisfaction, financial concerns, supervision issues, and collegiality plagued many departments and divisions. The new focus on expanding existing supervisor training programs will be a good start to addressing faculty and staff concerns. While a
focus on compliance training is definitely important, a larger focus on “soft skills” trainings regarding communication issues would also be equally helpful in preventing many conflicts that we saw in the Office of the Ombudsperson this year. In order to be most effective in retaining talented faculty and staff, individuals need to have a voice, have an opportunity to be heard, have their input valued (even if not accepted as an appropriate course of action for the issue at hand), and feel that they are respected and valued members of a team.
Data Tables

When interpreting the data displayed throughout the following pages, it is crucial to keep the following points in mind in order to place the data in the proper context.

- These data represent the largely unsubstantiated and uninvestigated allegations of individuals contacting the Office of the Ombudsperson for assistance. They are, at best, honest singular perceptions, not the objective judgments of uninvolved parties.
- The incidents reflected in the data represent concerns presented by individuals who chose to contact our Office for advice and assistance.

Questions or comments regarding this report are welcome and may be directed to the NIU Office of the Ombudsperson.
Table 1
Status, Gender and Ethnicity of Office Contacts in 2012-13

<table>
<thead>
<tr>
<th>Status of Contact</th>
<th>Male</th>
<th>Female</th>
<th>Known</th>
<th>TOTAL</th>
<th>African-American</th>
<th>Asian</th>
<th>Caucasian</th>
<th>Latino/a</th>
<th>Other</th>
<th>Known</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undergraduate</td>
<td>138</td>
<td>150</td>
<td>2</td>
<td>290</td>
<td>53</td>
<td>10</td>
<td>115</td>
<td>20</td>
<td>4</td>
<td>88</td>
<td>290</td>
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<tr>
<td>Graduate</td>
<td>32</td>
<td>31</td>
<td>0</td>
<td>63</td>
<td>7</td>
<td>5</td>
<td>27</td>
<td>0</td>
<td>5</td>
<td>19</td>
<td>63</td>
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<tr>
<td>TA/GA</td>
<td>5</td>
<td>3</td>
<td>0</td>
<td>8</td>
<td>1</td>
<td>0</td>
<td>6</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>8</td>
</tr>
<tr>
<td>Student-at-Large</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Former Student/Alum</td>
<td>4</td>
<td>3</td>
<td>0</td>
<td>7</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>7</td>
</tr>
<tr>
<td>Faculty (tenured)</td>
<td>16</td>
<td>17</td>
<td>0</td>
<td>33</td>
<td>0</td>
<td>3</td>
<td>26</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>33</td>
</tr>
<tr>
<td>Faculty (untenured)</td>
<td>2</td>
<td>6</td>
<td>0</td>
<td>8</td>
<td>0</td>
<td>3</td>
<td>5</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>8</td>
</tr>
<tr>
<td>Faculty (temporary)</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Supportive Professionals</td>
<td>4</td>
<td>16</td>
<td>0</td>
<td>20</td>
<td>3</td>
<td>1</td>
<td>10</td>
<td>4</td>
<td>0</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>Operating Staff</td>
<td>16</td>
<td>25</td>
<td>0</td>
<td>41</td>
<td>2</td>
<td>1</td>
<td>29</td>
<td>3</td>
<td>2</td>
<td>4</td>
<td>41</td>
</tr>
<tr>
<td>Family Members</td>
<td>5</td>
<td>24</td>
<td>0</td>
<td>29</td>
<td>2</td>
<td>2</td>
<td>11</td>
<td>0</td>
<td>0</td>
<td>14</td>
<td>29</td>
</tr>
<tr>
<td>Other/Unknown</td>
<td>3</td>
<td>4</td>
<td>0</td>
<td>7</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>7</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>226</td>
<td>281</td>
<td>2</td>
<td>509</td>
<td>71</td>
<td>27</td>
<td>233</td>
<td>30</td>
<td>12</td>
<td>*136</td>
<td>509</td>
</tr>
</tbody>
</table>

Policy Development Cases 10
Total 519
Simple Referrals to Other Offices 173
Total Contacts and Referrals **692
Visits to Ombudsperson Website 250

* unable to determine via phone or email communications

**does not include participants in workshops, presentations by members of the Office staff, or consultations with external entities
Table 2
All Issues (Primary and Secondary) Presented in 2012-13 Sorted by Constituency*

<table>
<thead>
<tr>
<th>Types of Concerns</th>
<th>Students</th>
<th>Faculty</th>
<th>Supportive Professional Staff</th>
<th>Operating Staff</th>
<th>Family</th>
<th>Policy</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial Concerns</td>
<td>88</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>8</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Student Academic Status</td>
<td>133</td>
<td>3</td>
<td>0</td>
<td>0</td>
<td>6</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Student Conduct</td>
<td>57</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Classroom Instruction</td>
<td>120</td>
<td>5</td>
<td>1</td>
<td>0</td>
<td>9</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Faculty/Staff Performance</td>
<td>143</td>
<td>36</td>
<td>23</td>
<td>13</td>
<td>4</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Employment Issues</td>
<td>55</td>
<td>55</td>
<td>35</td>
<td>107</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Miscellaneous Concerns</td>
<td>127</td>
<td>9</td>
<td>4</td>
<td>9</td>
<td>9</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

*These data represent only allegations and should not be interpreted as confirmed incidents.
Table 3
All Issues Presented in 2012-13*

**Financial Concerns:** emergency funding(4), encumbrances(7), evictions(1), fees(6), financial aid(31), fines(2), insurance(2), leases(5), paycheck(2), refunds(17), scholarship(12), tuition(4), tuition waiver(2), other(1), policy issue(3)

**Academic:** Academic advising(24), academic probation/dismissal(8), add/drop(1), admission(2), certification(3), class permits(2), class scheduling(2), clinical/student teaching course(3), closed classes(2), credit transfer(5), degree/graduation requirements(12), hardship withdrawal(5), incompletes(9), medical withdrawal(4), placement testing(1), program admission(1), program dismissal(2), registration(11), reinstatement(2), repeat courses(17), SAP(3), thesis/dissertation(3), transcripts(6), withdrawals(9), other(2), policy issue(3)

**Student Conduct:** Academic misconduct(3), alcohol(2), assault(2), battery(4), classroom disruption(1), deceitfulness(4), discrimination(4), due process(3), harassment(3), intimidation(2), judicial system(9), residence hall misconduct(2), roommate disputes(7), sanctions(10), sexual harassment(1), theft(2), other(3), policy issue(1)

**Classroom Instruction:** Attendance(10), course syllabus(15), discriminatory grading(7), faculty absences(3), faculty office hours(1), final exams(3), grade appeals(32), grade change(9), grading standards(13), make-up work(13), personality conflicts(7), quality of instruction(13), tutoring(4), other(3), policy issue(2)

**Faculty/Staff Performance:** Deceitfulness(18), derogatory comments(20), discrimination(11), favoritism(12), harassment(9), inaccurate advising(15), inattentiveness(30), incompetence(14), intimidation(17), retaliation(12), retention of tests/papers(6), rudeness(19), sexual harassment(1), unprofessionalism(33), other(2)

**Employment:** Academic freedom(3), disciplinary action(10), discrimination(15), grievance(23), harassment(9), hearing(2), hiring process(5), inadequate staffing(3), job classification(5), job description(9), job duties(27), morale(17), payroll(1), performance evaluation(14), personality conflicts(15), poor supervisory skills(15), promotion(6), salary/benefits(9), separation(2), sexual harassment(2), student employment(8), supervisor/employee relations(14), suspension(2), tenure(3), termination(5), transfer(2), union(3), work schedule(2), working atmosphere(1), working conditions(8), work load(9), policy issue(4)

**Miscellaneous:** Athletics(1), career advising(7), commencement(2), disability accommodations(9), ethical considerations(8), FERPA(1), health concerns(26), immigration issues(2), interpersonal problems(7), legal issues(25), off-campus housing(10), off-campus problems(16), on-campus housing(14), parking issues(2), privacy issues(8), records retention(2), safety issues(5), transportation(1), other(7), policy issue(5)

*These data represent only allegations and should not be interpreted as confirmed incidents
Appendix A

Ombudsperson Staff Outreach, Service, and Support Activities of 2012-13 (combined report for Dr. Griffin May/June and Ms. Klaper August – May)

Presentations by Ombudsperson or Staff

- CHANCE Orientation (7)
- CoB Speaking Engagement
- Graduate School Orientation (2)
- International Student Orientation Panel (1)
- Lincoln Hall Time Management Program
- NAACP Panel (1)
- Pre-Collegiate Bridge Program
- Residence Hall Student Floor Programs (2)
- Student Academic Success Program
- Teaching Assistant Orientation (2)
- UNIV101 and Other Classes (12)
- UNIV101 Instructor Panel (2)

Office Outreach Activities

- Office Open House
- Introductory meetings with President, Provost, Vice Presidents, Vice Provosts, Deans, Associate Deans, Directors, Police Chief, etc.
- Employee Wellness Fair
- Facebook Page and Weekly Tips Message
- Holmes Student Center Window Display (3)
- Housing Programming Fair
- Message on Campus TV and Electronic Message Boards
- University Resources Expo (formerly New Faculty Forum)
- Move-In Day
- New International Students Welcome Fair
- Northern Neighborhood (new student orientation) (21)
- Organizational Expo Pamphlet
- Office Flyers Posted on Campus Bulletin Boards and Buses
- Table Tents in Holmes Student Center Café (2)
- Table Tents in Residence Hall Cafeterias (2)
- Transfer Students Open House (2)
- UNIV101 Instructor Resource Fair

Training Sessions Provided by Ombudsperson

- CAHC211 Instructor Training
- Faculty Development Chair Trainings (2)
- Housing Community Advisors Training
- Northern Star Staff Training
- Orientation Leader Training
- Teaching Assistant Training
- UNIV101 Instructor Training
- UNIV101 Syllabus Workshop

Ombudsperson Service/Committees

- Affirmative Action/Diversity Resources Advisory Committee
- AU ABA Program Advisory Council – Aurora
- CLDEAC - Chicago
- Committee on the Undergraduate Academic Environment
- Faculty Senate
- First-Year Connections Advisory Board
- Operating Staff Council
- Operating Staff Council Workplace Issues Committee
- Presidential Commission on Persons with Disabilities
- Presidential Commission on Sexual Orientation and Gender Identity
- Presidential Commission for the Status of Women
- Presidential Commission on the Status of Minorities
- Supportive Professional Staff Council
- Supportive Professional Staff Council Workplace Issues Committee
- University Council
- Planning/Presenting Committee – Summer Academic Ombuds Meeting (DePaul, Chicago)
Report on the IBHE FAC Meeting, September 20, 2013

The Illinois Board of Higher Education (IBHE) Faculty Advisory Council (FAC) met on September 20 at the University of Illinois Urbana-Champaign.

IBHE FAC Symposium: Delivering Higher Education in Five Years
From 9:30 to noon, FAC members attended a symposium organized and moderated by FAC Chair Abbas Aminmansour (UIUC). FAC members heard from panelists, including Lynne Haefele, Senior Policy Director for Education in the Office of the Illinois Lieutenant Governor; Sylvia Manning, President of the Higher Learning Commission (HLC); Mike Baumgartner, Vice President Finance and Special Projects at Complete College America; and Nicholas C. Burbules, Gutgsell Professor in the Department of Education Policy, Organization and Leadership and Director of Ubiquitous Learning Institute at the University of Illinois at Urbana-Champaign. More information, including select panelists' presentations, can be found at the following site:
http://www.ibhe-fac.org/2013-Symposium.html

FAC and IBHE Updates
FAC Chair Abbas Aminmansour called the meeting to order and noted that he has redesigned the IBHE FAC website. The URL follows:
http://www.ibhe-fac.org/

IBHE Staff Member Ocheng Jany noted that only a couple of applications were received by the deadline for the IBHE Faculty Fellows program. For more information on this new initiative, please visit the following site:
http://www.ibhe.org/Fellows/facultyFellows.htm

Public Four-Year Caucus Updates
The public caucus talked about promoting the IBHE Faculty Fellowship and possible topics for the year.

FAC Meeting
Les Hyder (EIU) reported on progress in the search process for the IBHE Executive Director. The search committee will consist of seven board members, with Lindsay Anderson presiding. A professional search firm will be retained. The goal is to offer the position by December with the hope of a start date by summer 2014.

The minutes from the June 14th meeting were approved.

This report is based on the minutes taken at that meeting by IBHE FAC Secretary, Steven Rock (WIU). Full meeting minutes can be accessed at http://www.ibhe-fac.org/Meetings.html.

Respectfully submitted,

Sonya L. Armstrong
Associate Professor in the Department of Literacy Education
NIU Representative to the IBHE Faculty Advisory Council
The NIU Board of Trustees met on Thursday, September 19th at DeKalb. Chair Butler called the meeting to order at 9:00 AM. The Board began with a resolution recognizing and expressing appreciation for Trustee Murer’s many years of service to the Board both as a trustee and as Chair of the Board for the past two years and a total of four years. New presidential cabinet members Eric Weldy (VP for Student Affairs and Enrollment Management) and Sean Frazier (Associate VP for Intercollegiate Athletics). They then went into executive session until 12:45 PM when they reconvened and resumed the open meeting. Items 10.a.5-10, 10.b.1-8, 11, and 10.c.4 were moved to the consent agenda, leaving 5 action items and 12 informational items. Of interest:

The Board approved the FY 2014 budget which was approximately $58,000 lower than the FY 2013 budget due to money lost on the performance based funding component.

The FY 2015 budget guidelines were approved. The university is requesting a 3.2% increase for Faculty and staff salary increases.

The FY 2015 Appropriated capital budget request was approved. Number one on our list is the Computer Science, Health Informatics, & Technology Center, followed by the Davis Hall renovation.

The board heard an update on the HLC accreditation process. The draft report is posted for faculty and staff input until September 30th.

Eric Weldy provided an update on our enrollment figures. New freshman enrollment was up 0.6% but transfers were down 1.7%. The ACT and GPA averages for the new incoming students remained the same at 21.8 and 3.15 respectively. Total Undergraduate enrollment was down 4.5%, while total graduate enrollment was up 0.7%. Total enrollment (Ugrad plus Grad) was down 3.3%. There was some discussion regarding the importance of improving these numbers.

The meeting adjourned at 3:10 PM.

Respectfully submitted,

Alan Rosenbaum
UAC Representative
Committee on Resources, Space and Budget

Summary of Meeting on 9/13/13

1. The committee was welcomed to the meeting and introductions made.
2. Committee members were given a brief overview of the committee’s responsibilities, its membership, and the work that was undertaken the previous year.
3. The Chair also informed the committee that he had been in communication with the President to set up a meeting ahead of his first meeting with the full committee to cover the work of the committee before his arrival.
4. The calendar for the year was reviewed and confirmed.
5. The committee was asked to ensure that they worked with their constituents to bring relevant items of concern to the committee and to disseminate information brought to the committee.
6. Steve Cunningham, acting executive vice president and chief of operations, introduced Michael Mann, assistant vice president of Budgeting and Finance and explained their roles with respect to budgeting and fiscal management
   a. It was noted that the position previously held by Dr. Williams had been merged into existing roles within Finance and facilities.
   b. Michael Mann’s role would be in part focused on the budgeting process with respect to liaising with IBHE and the State.
   c. The President was currently looking at the financial picture and budgeting process and the outcome might lead to changes.
   d. It was stressed that the President is looking for greater transparency in the budget, strengthening operational efficiencies and associated savings, for active engagement of NIU’s constituents, and the breaking down of the ‘silos’ that currently exist. The President is looking forward to working with the committee on these issues. With the difficult fiscal challenges facing NIU, the President recognizes the need for collaboration and wide buy-in in the difficult fiscal decisions that lie ahead.
7. Steve Cunningham also provided the committee with an overview of the budget process (internal and external) and the current status of the budget. A number of supporting documents were also circulated to committee members detailing and supporting the verbal report. A summary of the issues addressed include:
   a. Enrollments down; that equates to a $17M reduction in revenue when accounting for tuition and ancillary services. The numbers for new freshmen were robust but numbers were down for transfer students and non-traditional students. It was stressed that enrollments are key to NIU’s future fiscal health. Current numbers are 5000 below long-term projections and from where enrollments were historically maintained. Need to revisit the projections in Vision 2020. It was also noted that significant tuition increases are unlikely in the near future given the competitive environment.
   b. The committee was given an overview on the status of performance funding which led to a loss to NIU of $57K. The state set aside 0.5% and reallocated these funds based on the performance markers. Discussion followed about efforts to ensure these funds are new monies and that the rules do not
disadvantage NIU. Concern was also noted about the likelihood that the percentage aligned to performance funding might increase significantly with the potential for a greater loss in funding and/or increased costs involved in meeting the requirements and the net potential gains in funding.

c. The President changed some of the past budget guidelines for NIU as they relate to the general priorities NIU submitted to the IBHE for funding. The President wanted to be more ‘aggressive’ in stating NIU’s needs. Typically NIU has submitted three general priorities while the IBHE allows five. President Baker decided to identify five priorities reflecting what he saw as key NIU needs.

d. It was noted that proposed pension reforms would shift budget obligations impacting current fiscal allocations. Discussions are still ongoing and no decision has been reached on this question. Pensions are just one example of where the State is pushing more costs back to universities.

e. The internal budgeting process is still in progress. In the past the process has been incremental, namely, allocations largely based on a previous year’s allocation which, with the ongoing budget cuts from the state, has typically meant less funds. The President is currently examining the financials and identifying budget priorities and how to ensure funds are appropriately allocated. In discussing this, the President’s goals were reviewed.

f. Currently the impact of the sequester is small but likely to grow.

g. A review of the status of Capital Funding requests was provided. It takes 10–15 years for a project to reach the top of the State’s list. The Computer Science building project is reaching the top of the list. The time between filing the project and its implementation means a number of design factors have changed in the scope. Some modifications are allowed, but any radical change to the original proposed project would drop it back to the bottom of the list. While the list is pro-forma, NIU needs to keep pursuing these projects as projects do eventually make it out of the system. There is limited capital funding at the state level with the last Bill introduced in 2010. Under Blagojevich no Bills were introduced.

h. A number of campus renewal projects were funded ($20M) over the summer using internal funds and Build America Bonds. This is part of a wider initiative to help recruitment and enrollment. Eric Weldy, vice president for Student Affairs and Enrollment Management, is developing a master plan for housing. The two-year residence rule for students was discussed.

i. A review of NIU’s current Moody’s rating was provided. NIU has $216M in bond rated debt largely from the new residence halls and athletics improvement. While NIU has been downgraded to A3 other Illinois schools were downgraded to B status (junk bonds). The review provided by Moody’s is useful in helping NIU in its budgeting processes and was consistent with NIU’s own evaluations and its stated budget priorities.
SUPPORTIVE PROFESSIONAL STAFF COUNCIL

SUMMARY   SEPTEMBER 12, 2013

The Supportive Professional Staff Council met on September 12. The Council heard a presentation by Dana Gautcher, Director of the Office of Student Academic Success, on the services provided to students through their office.

SPSC discussed the implementation of the Firearms Act and Concealed Carry policy at NIU. Members asked what to do if they see someone carrying a weapon, and were directed to call Campus Police. It was reported that the President will be inaugurated on November 13, with an entire day of events, and other events are scheduled all during that week. Members were all encouraged to respond to the Higher Learning Commission draft report.

The SPSC elected a representative to the Faculty Development and Instructional Design Advisory Committee (Craig Williams). It was reported that the SPS Presidential Awards solicitation will be sent in October, with a December 2 deadline. SPS Newsletter is scheduled for October.

Office visits and other speaker events have been a popular success, with visits to the Chiller Plant, and Athletic Facilities. An ambitious agenda has been scheduled for the fall, including a presentation by the University Ombudsperson and Faculty and SPS Personnel Advisor, and another in our series of technology workshops.

SPS Workplace Issues will be analyzing the findings of the SPS Survey on job satisfaction. And the Council discussed December 23 and plans for closure or use of vacation, which will be brought up at the University Council on September 18. SPSC was updated on plans for expanded supervisor training.

Respectfully submitted,

Deborah Haliczer, SPSC President
The University Benefits Committee held its first meeting of the academic year. Deborah Haliczer was re-elected as chair, and Brian May and Gina Shannon were elected as co-secretaries.

- The Benefits Committee reviewed its mission and welcomed new members. The Committee outlined its priorities for the coming year. These include: pensions, insurance and benefits; morale and workloads; retaining the dependent tuition waiver; looking into the possibility for offering a spousal tuition waiver; dual career issues; monitoring the policy on re-hire of retirees; salaries and increments; determining how NIU salaries compare to other institutions, in an effort to remain competitive, and to be an ‘employer of choice’.

- The Committee reviewed the status of pension reform efforts, which remain stalled despite a good deal of work, research and hearings by the Governor’s pension committee, and multiple proposals by legislators and the university presidents. The Committee will be closely following developments when the legislature returns to session.

- The Annuitants Association have noted many changes in their insurance, including paying premiums for the first time, paying for portions of medical care not covered by Medicare, which used to be covered entirely by the Quality Care Program (CIGNA). Annuitants are closely following developments in pension reform, and it is widely speculated that lawsuits might be initiated as a result of changes to benefits.

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- The Committee discussed proposed information sessions / open forums proposed by the Faculty Senate, and Operating Staff and SPS Councils this fall. There was interest in sessions inviting public officials to come and hear the concerns of university employees. A question was raised on the impact of pension reform on self-managed plans.

- Central Management Services (CMS) will be conducting a dependent audit among all insured groups this fall. Annuitants are participating in this audit this fall, and university employees will be under review starting in January. All members who have dependents insured will need to produce documentation that those dependents are eligible for benefits. Most of the new employees have now been enrolled in benefits and the new fall hires have all participated in orientations.
- SURS is offering retirement counseling sessions on campus in late October. They now also offer these individual sessions at their office at NIU Naperville. SURS retirement seminars are now offered at NIU Naperville.

- The UBC will be updated on the changes that will occur under the Affordable Care Act.

Respectfully submitted,

Deborah Haliczer, Chair, University Benefits Committee
ALTERNATE POLICY

FOR MEMBERS OF THE FACULTY SENATE

Faculty Senators are elected to represent their academic departments. There is no Faculty Senate alternate list. If you cannot attend a Faculty Senate meeting, please ask another faculty member in your department to represent you at that meeting.

FOR MEMBERS OF THE UNIVERSITY COUNCIL

FOR FACULTY SENATE MEETINGS

University Council members are elected to represent their academic colleges. All University Council faculty members are automatically also members of the Faculty Senate. If you cannot attend a Faculty Senate meeting, you may ask another faculty member from your academic college to represent you. There is no alternate list for this situation.

FOR UNIVERSITY COUNCIL MEETINGS

University Council members are elected to represent their academic colleges. If you cannot attend a University Council meeting, please refer to the UC Alternate List below. Select a faculty senator from your college on the list below and ask that person to represent you at the University Council meeting.

2013-2014 UNIVERSITY COUNCIL ALTERNATE LIST

| BUS   | Mark Rosenbaum, Brad Cripe, Jon Briscoe |
| EDU   | Lynette Chandler, Mayra Daniel, *Stephen Tonks, Jane Rheineck, Marilyn Looney |
| EET   | Milivoje Kostic, Shi-Jie (Gary) Chen |
| HHS   | Sherry Fang, Hamid Bateni, Mary Elaine Koren |
| LAS   | Stephen Martin, Winifred Creamer, Elizabeth Gaillard, Keith Millis, Diane Rodgers, Mark Frank, Eric Jones, **Chris Nissen |
| LAW   | Therese Arado |
| LIB   | Sarah McHone-Chase |
| VPA   | John Novak, Richard Siegesmund, Robert Schneider |

*Stephen Tonks is on sabbatical for Fall 2013 semester; Joe Flynn is serving as his alternate on FS.*

**Chris Nissen is on sabbatical for Fall 2012 semester; Linda Saborio is serving as his alternate on FS.*